## **MHCC Advisory Board Minutes**

## August 12, 2020 12:00pm

VIRTUAL MEMBERS PRESENT: Nancy Field, Scott Etherton, Tim Kennett, Christa

Yoakum, Phil Tegeler, Cathy Rauch, Terri Burchess, Gail Anderson

VIA AUDIO CONFERENCE: N/A OTHERS PRESENT: Debra Haeffner

**ABSENT: Arnold Remington (technical difficulty)** 

Advance public notice of the Advisory Board Meeting was posted on the County-City Building bulletin board and the Lancaster County, Nebraska, Crisis Center web site on August 10, 2020. The meeting was opened at 12:03 p.m. with the Chair noting the posted location of the Open Meetings Act. Call for approval of June minutes – Burchess motion to approve, Tegeler second and the roll call vote was 6 ayes to approve (Yoakum, Rauch, Burchess, Tegeler, Kennett, Etherton) 1 abstain (Field). June minutes approved as written. Additions to August agenda:

6.f. Addressment of current mental health systems issues

6.g. Final Fiscal Year statistics

6.h. Lincoln Police Department Position

Mental Health Crisis Center (MHCC) Building Updates: Locks ~ No update.

<u>Electronic Health Record/Credible</u>: Migration of records project continues and the task of pulling charts for destruction has also begun.

Budget Hearing: Etherton presented budget to County Board in June.

Miscellaneous: COVID-19 Update ~ Crisis Center Administration consulted the Health Department for a possible exposure event as a client developed symptoms approximately 30 hours post-discharge. Increased monitoring and testing protocol rapidly followed with no spread of the virus detected within the client or staff population. Staff on the Unit are doing a good job in following required use of PPE, sanitizing, and with encouraging clients to wear face coverings provided. Mental Health Board Hearings continue to function primarily in the zoom arena, however, when an individual must be brought into the building for consultation with Public Defender, every effort is made to decrease exposure by limiting areas of access.

Staffing ~ The new group of on-call mental health technicians are now trained and taking on hours. This has been beneficial as we continue to have two FTEs who are on light duty but have had the opportunity to cross train.

Payroll System Upgrade ~ The cloud-based system (Oracle) for payroll has been going live incrementally. As individual modules are being added employee training is offered. The latest module added is the Time & Labor module. This is an application referred to as Time Clock Plus (TCP) where employees will clock in/out via desktop or mobile unit. TCP feeds into Oracle for payroll processing. There have been some challenges given the software is designed with a Mon – Fri/8am – 5pm schedule versus for a 24/7 facility.

Medical Care for Clients ~ The lack of movement in the system (\* Agenda Item 6.f.) is causing an increased need for staffing, increased risk, and increased cost as clients have needed to see outside medical providers for scheduled medical/dental needs.

Mental Health Systems Issues ~ A letter is being drafted by Region V to be distributed to County Board, Senators, and other community leadership to talk about the lack of movement in the Region V mental health systems as it relates to the current situation at Lincoln Regional Center and their sharply limited availability for new admissions who have been Mental Health Board ordered for inpatient treatment.

Final Fiscal Year Statistics 2019/2020 ~ These were reviewed with the group via screen sharing. During this time period the Crisis Center received 711 admissions. This is the first time in 16 years the Center has received that many admissions.

Lincoln Police Department Position ~ LPD is hiring an officer within for a position that will be dedicated as a mental health liaison to work with all mental health agencies around town. Kennett, LPD representative, reported that the recent number of calls for mental health have increased for the Department.

Additional Announcement ~ Credible has offered half-price on-line training sessions of its Business Intelligence module. The business manager participated in these trainings as it coincides with the continuing education plan and job requirement to increase his knowledge base of Credible.

Please mark your calendar for the next meeting on Wednesday, September 9, 2020. This will likely again be a video/audio conference. Thank you and be well.